


HIMANSHU THAPLIYAL

Supply Chain Management (Logistics, Warehousing Operations)

I wish to work in a challenging atmosphere, which provides many opportunities for growth and learning. I am a young, enthusiastic logistics/Warehouse professional seeking relocation and an update in my career with an esteemed organization. Key skills: Logistics/Warehousing/Distribution /Operation/Handling /Costing

 Hiimanshu.thapliyal@gmail.com

 +917814620681/7290859615



Profile Summary

- **A versatile, and high-energy driven professional** with an experience of **over 8 years** in strategically planning and managing **Courier, Logistics, Warehouse, Transportation and Customer Services** while monitoring compliance with laws, regulations and ISO requirements
- Effective in **implementing cost saving measures** within operations to achieve reduction in terms of logistics & transportation cost, and stabilizing resources from operations point of view
- **Acting as a Senior Executive (Branch Operations)** in effectively spearheading Last & First Mile of all the products for the regions including **Ludhiana, Punjab.**
- **Expertise in directing all logistics functions including** storage, distribution, payment realizations & customer support as well as negotiations with transporters for ensuring cost effective transport solutions & clearances
- Conceptualized **systems and procedures to implement** transportation in accordance with Just-in-Time delivery schedules
- Insightful intelligence in **identifying and delivering the proposals for the finalization of Line Hall Paths**; expanding the channel by evaluating the proposals for new locations to ensure accelerated top & bottom line
- Skilled in **implementing warehouse rationalization strategies** to optimize distribution network & reduce complexity along with reduction in costs and enhancement of services; efficient in ensuring to achieve maximum cost savings
- **Proven track record in managing warehouse, transportation management,** fleet operations, distribution center management, decision support systems and technology
- Proficient in **assessing the performance of the vendors** based on various criterions such as percentage for rejections, quality improvement rate, timely delivery, credit terms, & so on
- Domain expertise in **devising and implementing various innovative supply chain processes / procedures**; creating vision for objective and translating ideas into clear and actionable business requirements/ recommendations

Core Competencies

Strategic Planning & Execution

Supply Chain Management

Logistics Operations

Warehouse Management

Cost Control & Optimization

Distribution & Network Management

Delivery Management

Vendor Evaluation & Management

Training & Development

EBT Control

SOP Formulation & Implementation

Operational Excellence

Team Management & Leadership



Recent career Timeline

Jan' 16 to Oct' 17
Gati-KWE

Oct' 17 to Aug' 18
Rivigo Services Pvt. Ltd.

Aug' 18 to May'21
Blue Dart Express Limited

Work Experience

May'21 till date

**Flipkart India Pvt. Limited, Gurgaon
Warehouse Incharge (Operations)**

Line Haul & Operations Management (Local / National / Zonal Surface & Air)

Roles Across The Career:

- Planning and execution of the day-to-day warehouse Line Haul controlling activities.
- Inventory Management (Handling 5 lacs+ incoming / Outgoing Shipments On daily Basis) .
- Managing day to day operations of E-commerce operation & logistics.
- Vendor management (25+ vendor For local / National & Zonal Movement) .
- People Management (Handling Team of 100 + Employees).
- Lead And direct Manage Fleet Operations Staff To Evaluating Performance.
- Ensure smooth day to day operations & lead the daily call out of central team, discuss & find a solution pertaining to ops related issues.
- Manage relationships with freight providers to minimize cost to the Company while maintaining quality and time line expectations.
- Monitor the performance metrics of different reporting teams through defined KPIs & KRAs & take the necessary steps to improve the same.
- Discuss, Strategic and Execute central initiatives as well as contribute with the ideas for operational excellence.
- Responsible for utilization of equipment with recommendations to management for improvement.
- Responsible For Timely Dispatch of vehicle From Warehouse loaded With the Bags / Shipments With proper Documents As per Given Cutoff For Respective Warehouse/Hubs/DH's
- Responsible For Timely Receiving Shipments Coordination with Vendor And Origin if the Shipment Not Reached as per ETA

Work Experience

Aug' 18 to May'21

**Blue Dart Express Limited, Ludhiana
Snr. Executive (Operations)**

Managing Inbound and outbound operation for Ludhiana, Punjab

Roles Across The Career:

Acting as location in charge for every logistic service provided by Blue Dart in Ludhiana handling a territory of 2 Blue Dart's service center, 1 Central Processing Unit, 1 SFC and Apex PUD Center and 5 Regional Service Participant whose offices are situated in Moga, Jagraon, Malerkotla, Mandi Gobindgarh and Khanna and 3 Delivery Associates catering to Outer Ludhiana, Moga and Bagha Purana.
Managing DP (Domestic Priority), E-tail (Air), Apex and Surface (Road Transport) and E-tail (Surface) services to our customers in Ludhiana.

My key roles and responsibilities are:

- Operation Optimization: To bring more efficiency and use effective processes for improvement in existing operational performances of Ludhiana and Panipat region.
- Network: Timely connection of All India Network of DP, E-tail, Apex and Surface Products.
- Efficient and Effective Delivery Performance: Improving the delivery performance of all the inbound shipments of DP, E-tail, Apex and Surface Products.
- Service Quality: Maintaining operational service standards and making strict adherence to the SOP's.
- Team Management: Managing and leading the operations team of Ludhiana for delivering superior customer experience to our end customers.
- Vendor Management: Managing and supervising the different vendors of staff, loaders and housekeeping to increase outsourced employee's satisfaction and reducing attrition.
- Client Interaction: Meeting with clients to understand their operational requirements from Blue Dart and making plans to meet it effectively and efficiently.
- Customer Handling: Effectively handling customer queries regarding Blue Dart's services and providing them best solution both for the customer and for Blue Dart.

Previous Experience

Oct'17 to Aug'18

**Rivigo Services Private Limited, Greater Noida
Team Leader (Operations)**

Roles Across The Career:

- Planning and execution of the day-to-day warehouse controlling activities.
- Look after the operations of Hubs department, independently the hub leaders, interactions with operation department for inventory control.
- Responsible to maintain the cut-off time from the transit location to next hub.
- Responsible for maintaining POD records undelivered shipment on daily basis.
- Handling to customer's query related to operation.
- Responsible for pick-up distribution up-to on time collection.
- Ensured the timely and regular maintenance delivery from warehouse to customer.
- Analyzing & reviewing the route response/trend and communicating the same to the delivery person to change accordingly to achieve business goals.
- Delivery & Pending reconciliations time to time and managing inbound and outbound operation.
- Planning & Monitoring the performance / productivity with in stipulated time.

Previous Experience

Jan'16 to Oct'17

Gati-Kintetsu Express Private Limited (Gati-KWE) Warehouse Executive, Gurgoan

Roles Across The Career:

- Planning and execution of the day-to-day warehouse controlling activities.
- Inventory Receipt and issue.
- Regular monitoring of the movement of stocks.
- Manage to be 100% stock accuracy level in the Warehouse.
- Supervising Core logistics activities of Inward & Outward with SAP & WMS
- Cross Checking Stock Put Away & ensuring 100% Put Away Completion and ensure all
- Material kept on the correct location with their correct quantity in respect of book quantity.
- Ensure Stock Transfer order must be 100% full filled without any discrepancy.
- Every month stock matched SAP, WMS and Physical.
- Providing timely KPI MIS Report to the customer regional office and HO in the Predetermined Formats
- Looking after timely delivery of stocks, ensuring smooth outflow of stocks.
- Maintaining the FIFO systems & working as per Company SOP.
- Having knowledge of SAP software.
- Handling warehouses operators and labor's etc. and having more than 700+ different
- Responsible for the month end and year-end closing activities of warehouse.
- Responsible for Manpower planning and 5's maintenance.
- Co-ordinate with relevant department like SCM, production and quality for day-by-day activities.

Previous Experience

April'13 to July'15

Max Pacific Corporation Ltd.

Stock operation in charge, Ludhiana

- Data Management for Inventory, all inward & out ward movement
- Making the weekly, monthly and daily report of inventory, Dispatch & Daily activities
- Bills Processing related to Vendor
- Inventory Reports and stock maintain.
- Maintain Miss Report on regular basis.
- In word out word & Ware House.
- Give Proper Feedback to the Customer.
- Checking of Manifest & All type of Operational Papers.
- Supervising the Field staffs & co-coordinating the Pick-up & Deliveries.
- Dealing With all leading Vendors (for Dispatch & Pickup)
- Preparation of DDR (Daily Delivery Report) & giving feedback to the respective Branch & Head Office

Education

- **MBA finance from L.P.U University**
- **B.Com from L.P.U University**

Additional qualifications

- Two-Month Course Computer Hardware from Centre Tool Room Ludhiana.
- Two-Month Course Computer Networking from Centre Tool Room Ludhiana.
- Certificate Course in Office Automation from NLCI Institute IT & Management.
- Certificate Course in Accountancy from NLCI Institute IT & Management.

Knowledge of software's

- ERP Logistic
- WMS (Warehouse Management System)
- SAP



Personal Details

Date of Birth: 27th March 1992

Language Known: English, Hindi and Punjabi

Address: R Cluster Shivalijk Nagar Haridwar 249403

Himanshu Thapliyal

Date & Place